



केन्द्रीय उत्पाद शुल्क के प्रधान आयुक्त का कार्यालय, चेन्नै - I आयुक्तालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CENTRAL EXCISE,
CHENNAI - I COMMISSIONERATE
26/1, महात्मा गांधी मार्ग, चेन्नै-600 034
26/1, MAHATMA GANDHI MARG, CHENNAI- 600 034

C.No. IV/16/224/2015-Cx.Pol.

Dated: 12/11/2015

PUBLIC NOTICE 02/2015

Sub: Nomination of Public Grievance Officer – Reg.

Attention to the trade is invited to Public Notice 01/2015 dated 16/09/2015 issued by this Commissionerate on the above subject. To provide an efficient and transparent mechanism for collection of indirect taxes and enforcement of cross border controls with a view to encourage voluntary compliance, the Central Board of Excise & Customs has documented its citizens' charter. It also provides mechanism and system for redressal of public grievances at Commissionerate level.

2. For redressal of Public Grievances & Complaints, **Shri. V. Srinivas, Joint Commissioner of Central Excise, Chennai-I Commissionerate** is nominated as the Public Grievances officer of this Commissionerate.

The Contact Details for this purpose are given below:

- | | |
|--|---|
| I. Landline | : 044-28335005 |
| II. Fax | : 044-28331133 |
| III. Web portal for filing Grievances online | : http://pgportal.gov.in |

3. This is for information of the Trade, Industry and all concerned.


(JANAKI ARUNKUMAR)
PRINCIPAL COMMISSIONER

Copy submitted to :The Chief Commissioner of Central Excise, Chennai.

To:

- 4) The Trade & RAC members (as per mailing list)
- 5) The DC/AC of all Divisions and Sections of this Commissionerate.
- 6) Superintendent (Computers)
..for uploading in Chennai I Commissionerate website.